



Board of Aldermen Request for Action

MEETING DATE: 10/6/2026

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1630, Approving a Water and Wastewater Leak Adjustment Request

REQUESTED BOARD ACTION

Motion to approve Resolution 1630, approving a water and wastewater leak adjustment request for Sharon Crist in the amount of \$387.70.

SUMMARY

The City has received notice from Sharon Crist, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Section 705.110 of the Code of Ordinances have been met.

On or about July 30, 2026 the Utilities Division obtained electronic reads of water usage for the month of July. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the July billing cycle, Sharon Crist had started the cycle with a read of 923 and finished the billing cycle with a read of 1,134, which resulted in consumption of 21,100 gallons. This amount was more than twice the established monthly average. As required by Section 705.110, Sharon Crist has provided proof of repair/maintenance of the sprinkler line which caused the high usage during the July billing cycle.

Following the month of the August billing cycle, Sharon Crist had started the cycle with a read of 1,134 and finished the billing cycle with a read of 1,766, which resulted in consumption of 63,200 gallons. This amount was more than twice the established monthly average. As required by Section 705.110, Sharon Crist has provided proof of repair/maintenance of the sprinkler line which caused the high usage during the August billing cycle.

If approved, the leak adjustment would issue a credit of \$387.70 to Sharon Crist's utility account.

PREVIOUS ACTION

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE

Per Ordinance residential customers are eligible to apply for water and wastewater adjustments, but non-residential customers are eligible to apply for wastewater adjustments only.

FINANCIAL CONSIDERATIONS

Reduce utility revenues by \$387.70.

ATTACHMENTS

- | | |
|---|-----------------------------------|
| ☐ Ordinance | ☐ Contract |
| ☒ Resolution | ☐ Plans |
| ☐ Staff Report | ☐ Minutes |
| ☒ Other: Repair Documentation | |

RESOLUTION 1630

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST FOR SHARON CRIST IN THE AMOUNT OF \$387.70

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

WHEREAS, Sharon Crist, a residential utility billing customer with account 15-000260-01, has notified the City of a water leak and is requesting a leak adjustment; and

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$387.70.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

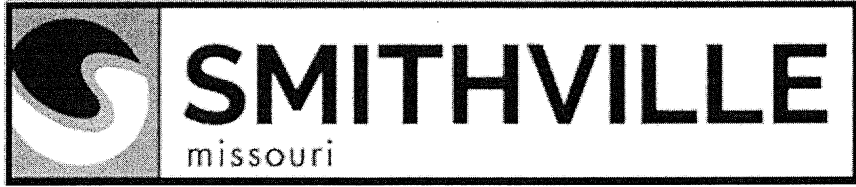
A water and wastewater leak adjustment in the amount of \$387.70 shall be credited to account 15-000260-01 of residential utility billing customer Sharon Crist.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 6th day of October, 2026.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Sharon Crist

Utility Service Address: 17900 Greyhawke Ridge

Utility Account Number: 15-000260-01

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$387.70 at the Board of Alderman meeting on 10/6/26.

Upon resolution by the Board of Alderman, I, Sharon Crist, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Sharon Crist
Customer's Signature

9/21/24
Date



R S Lawn Service

Crisp, Sharon
17900 Greyhawke Ridge Dr
Smithville, MO 64089

☎ (573) 286-2278

INVOICE	#2039072
SERVICE DATE	Sep 09, 2026
PAYMENT TERMS	Upon receipt
DUE DATE	Sep 09, 2026
AMOUNT DUE	\$219.66

CONTACT US

106 James St
Smithville, MO 64089

☎ (816) 532-4999
✉ info@rslawnsprinkler.com

Service completed by: David Sprinkler Tech

INVOICE

Services	qty	unit price	amount
Labor - Dave - Labor Standard Rate - KC North	1.0	\$150.33	\$150.33
Dave - 1" Valve	1.0	\$62.75	\$62.75
Dave - Wire Nuts	2.0	\$3.29	\$6.58

Subtotal \$219.66

Job Total \$219.66

Amount Due \$219.66

Thank You for your business!

If you would kindly leave a 5 star google review feel free to take \$20.00 off your bill! Discount valid one time per year and not with any other discounts or coupons! Does not apply to Sprinkler Packages as they are already discounted. Thank you so much!

See our Terms & Conditions



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Sharon Crist**

Utility Service Address: **17900 Greyhawke Ridge**

Utility Account Number: **15-000260-01**

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): **\$11.96**
 Average monthly water usage for this property: **967 gallons**

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): **\$7.14**

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.
 If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): **\$10.17**
 Average monthly wastewater usage for this property: **967 gallons**
 Was the leak inside or outside the home: **outside**
 Was the wastewater billed winter average or actual usage: **winter average**

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1		
Original Water Bill Amount		
63,200 gallons @ 11.96 per 1,000 gallons =		755.87
Adjusted Water Bill Amount		
1,933 gallons @ 11.96 per 1,000 gallons =		23.12
+ 61,267 gallons @ 7.14 per 1,000 gallons =		437.44
		460.56
	Water Discount =	295.31
Original Wastewater Bill Amount		
967 gallons @ 10.17 per 1,000 gallons =		9.83
Adjusted Wastewater Bill Amount		
967 gallons @ 10.17 per 1,000 gallons =		9.83
	Wastewater Discount =	0.00

MONTH 2 (if applicable)		
Original Water Bill Amount		
21,100 gallons @ 11.96 per 1,000 gallons =		252.36
Adjusted Water Bill Amount		
1,933 gallons @ 11.96 per 1,000 gallons =		23.12
+ 19,167 gallons @ 7.14 per 1,000 gallons =		136.85
		159.97
	Water Discount =	92.39
Original Wastewater Bill Amount		
967 gallons @ 10.17 per 1,000 gallons =		9.83
Adjusted Wastewater Bill Amount		
967 gallons @ 10.17 per 1,000 gallons =		9.83
	Wastewater Discount =	0.00

Total Discount = 387.70